Department of Consumer Protection

Moderate-THC Hemp Vendors

Policies and Procedures (PR2025-005)

Effective June 1, 2025

These policies and procedures effectuate the intent of Section 31 of Public Act 24-76 (Connecticut General Statutes Section 21a-426). Within these policies and procedures are the provisions necessary to operationalize Connecticut's moderate-THC hemp product industry, including the parameters by which persons licensed by the Department shall operate. These policies and procedures set forth consumer protections including product quality, safeguards for minors, and security of product against diversion. Notwithstanding any notice and comment period, these policies and procedures are effective as of the date set forth above pursuant to Section 31 of Public Act 24-76.

Section 21a-426-1. Records; Furnishing Information; Audits.

(a) A moderate-THC hemp product vendor shall maintain a complete set of all records necessary to evidence all business transactions related to moderate-THC hemp products and business operations of the moderate-THC hemp product vendor. Such records shall be maintained by the moderate-THC hemp product vendor for a period of the current tax year and the three immediately preceding tax years, which records shall be maintained and produced in accordance with subsection (b) of this section.

(b) Every person required by Chapter 420h of the Connecticut General Statutes or sections 21a-426-1 to 21a-426-3, inclusive, of these Policies and Procedures, to prepare, obtain or keep records, logs, reports or other documents, and every person in charge, or having custody, of such documents, shall maintain such documents in an auditable format for the current tax year and the three immediately preceding years. Upon request, such person shall make such documents immediately available for inspection by the Commissioner and shall produce copies of such documents to the Commissioner within three days. Such documents shall be provided to the Commissioner in electronic format, unless not commercially practical. In complying with this section, no person shall use a foreign language, codes or symbols in the keeping of any required document.

(c) The Commissioner may require any person licensed as a moderate-THC hemp product vendor to furnish such information as the Commissioner considers necessary for the proper administration of Chapter 420h of the Connecticut General Statutes and sections 21a-426-1 to 21a-426-3, inclusive, of these Policies and Procedures.

(d) The Commissioner may:

(1) Enter, at reasonable times, the establishment of a moderate-THC hemp product vendor, and the moderate-THC hemp product vendor shall be responsible for ensuring access;

(2) Inspect such place, and all things in such place, including, but not limited to, the equipment, materials, containers, labels, records, files, financial data, sales data, shipping data, pricing data, employee data, research, papers, processes, and controls; and

(3) Inventory any stock of moderate-THC hemp product and obtain samples of any moderate-THC hemp product, labels, containers for moderate-THC hemp product, delivery devices, and paraphernalia.

Section 21a-426-2. Labeling. Each moderate-THC hemp product container sold by a moderate-THC hemp product vendor shall prominently display the following unobscured graphic to indicate that the package is not safe or legal for individuals under twenty-one years of age, which graphic shall be in a size of not less than one-half inch by one-half inch, and not be used for any purpose other than as contemplated herein:

Section 21a-426-3. Laboratory Testing.
A moderate-THC hemp product vendor shall take commercially reasonable measures to verify that each moderate-THC hemp product sold or offered for sale by the moderate-THC hemp product vendor has been tested in accordance with the moderate-THC hemp product testing standards set forth pursuant to Section 22-61m of the Connecticut General Statutes and such other testing standards for manufacturer hemp products as the Commissioner has designated.