

Sec. 12-865-21. Online Lottery and Keno Drawing Operations

(a) Official procedures prescribing the process to conduct drawings for lottery draw games for which tickets are sold online or via a mobile application shall be utilized for every such lottery drawing to ensure the integrity and accuracy of all drawings. This includes assuring that all equipment is properly certified and maintained and that all official numbers are randomly selected.

(b) The winning numbers and symbols for all lottery draw games that are offered through online lottery and drawn in the state shall be selected using a random number generator, ball machine or other drawing device, and shall be the same results used for retail lottery games. Prior to implementation, unless previously tested and approved by the department related to retail lottery operations, such device shall be tested and certified by a department-approved independent testing laboratory, including all device software and hardware. The device may also be tested by the department. No device shall be utilized for lottery drawings conducted in the state until approved by the department. Certification by a department-approved independent testing laboratory shall be completed upon any update or change made to the drawing device, unless the update or change does not significantly impact the operation of the device and a waiver of this requirement is granted in writing by the department.

(c) The drawing device shall randomly select winning number combinations for all lottery draw games that are offered through online lottery. Drawings shall be programmed to run no more frequently than every four minutes for drawings for online lottery and shall be programmed to run no more frequently than every three minutes for keno drawings.

(d) The drawing device shall be located in a secure, locked room outfitted with an alarm system and subject to twenty-four hours video surveillance. No one shall have unfettered access to the drawing device, including all hardware and software utilized by the device. Only designated employees of the department, CLC and authorized independent testing laboratory employees shall be allowed access to the drawing device and there shall be physical observance and electronic recording of any access to the device. The CLC shall report to the department within twenty-four hours any security breach or attempted security breach to the drawing device.

(e) On a yearly basis, the CLC shall have an independent audit conducted on drawings for online lottery and keno drawings that are offered online or via a mobile application to assure that drawings are being conducted in accordance with approved drawing procedures, including but not limited to, verification of pool closings and verification of the accuracy of the winning numbers. The audit firm shall provide the department with a written report of all audit findings.

(f) Once the winning numbers have been drawn the results shall be verified by quality assurance tests that have been previously tested and certified by an independent testing laboratory and approved by the department. Once the numbers have been verified as accurate, the winning numbers of the lottery draw game shall be displayed on the CLC website, electronic wagering platform, and mobile application.

(g) Once the winning numbers are verified, all winning account holders shall be notified and all winning prizes shall be credited to the winning account holders in accordance with CLC's official procedures on ticket redemption. Thereafter customer account balances shall

be updated with prize amounts and immediately available for use on the electronic wagering platforms, or withdrawal of funds.

(h) No drawings shall take place live on the CLC website or mobile application, however all past in-person drawings, which were not conducted by a random number generator, shall be made available to the public for review for a reasonable period of time as determined by CLC.

(i) The CLC shall provide the department with advance notice of, and procedures for, conducting the drawings and any promotional drawings that are offered online or via a mobile application. Such procedures shall include the process for entering a promotional drawing, selecting winners, and how promotional drawing prizes shall be funded. All promotional drawing procedures shall be reviewed by the department and approved prior to said events being publicized or offered to patrons.

(j) Gross gaming revenue from keno, as defined in section 12-853 of the Connecticut General Statutes, shall be reported to the department on a monthly basis. Gross gaming revenue from keno shall not incorporate the issuance or redemption of complimentaries.

(k) All lottery draw game and keno ticket purchases that are made online or via a mobile application shall be final.

(l) In the event of unforeseen problems which might reasonably cause substantial detriment to the public interest of the state, the department may order an immediate suspension of the sales of any tickets or the conducting of any drawing relating to a particular game of online keno or a particular lottery drawing for which tickets are sold through the internet or a mobile application. The department shall provide written notice to the CLC of such suspension and set forth any specific requirements regarding public notice of the game suspension. The department may thereafter require the CLC to establish new procedures relating to the manner in which any incidental drawings are to be conducted, winners to be determined, and the amount of any prizes to be fixed. In addition, if during the actual conduct of any drawing related to online lottery or online keno, a problem arises requiring immediate action, the commissioner shall take immediate action.

(m) The CLC shall prohibit unauthorized persons from accessing proprietary lottery draw game winning ticket information. In the event the CLC becomes aware of a compromise or potential compromise of security regarding exposure of information contained in the game winning ticket information, the CLC shall notify the commissioner upon such discovery. The CLC shall thereafter take all necessary steps to restore security as quickly as possible.

(n) The CLC shall submit to the department game certification for any online lottery draw game or keno game for functionality and compliance with the act and sections 12-865-1 to 12-865-34, inclusive, of the Regulations of Connecticut State Agencies. The department may require the CLC to submit any online lottery draw game or keno game for testing at an independent testing laboratory and production of a compliance certification report in a form prescribed by the department. The CLC shall also submit any additional information requested by the department.

(o) In addition to the disclosures of odds of winning required under section 12-568a-17(p) of the Regulations of Connecticut State Agencies, the CLC shall include a prominent and clear statement of the average chances of winning per ticket on the electronic wagering

platform for all online lottery and online keno offered on the electronic wagering platform. Additionally, the CLC shall include a prominent and clear statement of the odds of winning each individual prize level in game descriptions on its website.

(p) Except as otherwise provided in sections 12-568a-1 to 12-568a-24, inclusive, of the Regulations of Connecticut State Agencies, a lottery draw game discontinuation shall not affect the rights of those who purchased tickets prior to the effective date of discontinuation.

(q) In the event that the CLC changes a lottery draw game to a different lottery draw game, the CLC shall set a date that all eligible tickets must be purchased by in order to participate in the final drawing of the old game.

(r) The CLC, and any online gaming operator that may offer online lottery or keno on behalf of the CLC, shall require that any online gaming service provider that has access to the electronic wagering platform utilized for online lottery and keno shall utilize software protection to prohibit the provider's employees from tampering with pools, liabilities or winning ticket information.

(s) The CLC, and any online gaming operator that may offer online lottery or keno on behalf of the CLC, shall produce system pool reports to verify liabilities, which shall be generated immediately at the close of online lottery and keno games. If an attempt is made to tamper with information, such activity shall be indicated on the activity log and the online gaming operator shall notify the department and the CLC upon discovering such attempt.

(t) If the CLC utilizes the same online gaming operator for online lottery and keno as it uses for sports wagering, it shall ensure that the online gaming operator provides system reports that reveal all system activity generated at and by terminals that are used to wager on a sports event at a sports wagering facility, including, but not limited to: wagers, cashes, cancels, errors, statuses, validations, activations, deactivations, special reports, sign-ons, sign-offs, inquiries, and diagnostic requests. These reports shall be available upon the department's request and shall be used to verify the operating status of the electronic wagering platform and the sport wagering retailer terminals.

(Effective February 1, 2022)