

Sec. 16-11-53. Documents filed with commission

The utility shall file with the commission the following documents and information, and shall maintain such documents and information in a current status:

(1) A copy of the company's tariff, which shall include but not be limited to: (A) A copy of each schedule of rates for service, together with the applicable riders; (B) A copy of the company's rules, or terms and conditions, describing the company's policies and practices in rendering service. These rules shall include: (I) A list of items which the company normally furnishes, owns and maintains on the customer's premises; (II) The utility's extension plan or plans as required in section 16-11-61;

(2) A copy of each special contract for service which differs from the filed rates;

(3) A copy of each type of customer bill;

(4) The name, title, address and telephone number of the person who should be contacted in connection with: (A) General management duties; (B) customer relations and complaints; (C) engineering operations; (D) meter tests and repairs; (E) emergencies during non-office hours.

(Effective August 19, 1992)