

**Sec. 16-244c-12. Notice by electric supplier on cessation of business**

(a) No later than sixty days prior to cessation of Connecticut business operations or any portion thereof, an electric supplier shall issue a public notice announcing the cessation of its business operations. Such notice shall be (1) sent by first-class mail to (A) the department, (B) every electric distribution company that serves such electric supplier's Connecticut customers, and (C) every Connecticut customer who will be affected by such cessation of business operations; (2) published as a public notice once a week for six consecutive weeks in such newspapers as will serve to substantially inform such electric supplier's Connecticut customers; and (3) placed on such electric supplier's internet web site for a period of not less than 30 days.

(b) Any notice provided pursuant to subsection (a) of this section shall contain, at minimum, the following information:

- (1) the electric supplier's name and current business address;
- (2) the name, address, and toll-free telephone number of a contact person to whom questions can be directed;
- (3) the electric supplier's last date of operation; and
- (4) a business address to which correspondence can be forwarded after the last date of operation.

(c) Any notice mailed to Connecticut customers pursuant to subsection (a) of this section shall (1) be sent to the customer of record at the customer's billing address, and (2) contain the following, in addition to the information required in subsection (b) of this section:

- (A) A statement, in bold print, advising that the customer will be receiving backup service if the customer does not contract with another electric supplier by a specified date;
- (B) The date, in bold print, by which the customer must elect and contract with another electric supplier to avoid being placed on back-up service; the rate, in bold print, of the back-up service at which the customer will be charged; and the terms and conditions of such back-up service;
- (C) The most current list, as maintained by the department, of all electric suppliers licensed in Connecticut;
- (D) The name, address and toll-free telephone number of the electric distribution company for customer service inquiries; and
- (5) The department's address, internet web site and customer service telephone number.

(Adopted effective November 2, 1999)