

Sec. 10-295-24. Confidentiality and availability of case records

(a) The agency shall keep confidential all information in its possession concerning students served by the agency, both medical and personal, with the following exceptions:

(1) when sharing or releasing the information is needed to protect the child or another person from possible physical harm or violence;

(2) when the agency is ordered to share the information by a court order or subpoena;

(3) when the information must be provided under mandatory reporting laws; or

(4) when the child's parent or guardian has given written authorization for such disclosure.

(b) Medical, psychological or other information which the agency believes may be harmful to the child shall not be released directly to the parent or guardian but shall be provided to a physician, psychologist or other representative designated by the parent. The decision to withhold such information shall be made by the child's TVI in consultation with the Children's Services Supervisor.

(Effective May 9, 2011)