

**Sec. 28-27-28a. Default routing plans**

(a) If the telephone number or location information that is necessary to normally route a 9-1-1 call is unavailable from a telecom provider, then the telecom provider shall forward sufficient information to the 9-1-1 system to allow the call to be routed to a default PSAP.

(1) The telecom provider shall submit for approval to the Division written default routing plans.

(2) Approved default routing plans shall be in place prior to the provision of revenue service by a telecom provider.

(3) The default PSAP selected by the telecom provider for each numbering plan area (area code) shall be the PSAP serving the largest concentration of the telecom provider's subscribers within that numbering plan area once approval is received from the Division.

(b) Default routing plans shall include the following:

(1) Telecom provider name and address;

(2) Telecom provider service area;

(3) Default PSAP selected for the telecom provider service area; and

(4) Telecom provider contact responsible for the default routing plan.

(Effective November 13, 2019)