

**Sec. 16-11-37. Change in gas characteristics**

(a) Any change in the heating value, utilization pressures, or other characteristics of the gas which might impair the safe, efficient utilization of the gas as a fuel in the customer's appliances shall not be made unless the gas company makes the necessary adjustments to the customer's appliances.

(b) In the event of such change, the gas company shall give adequate notice to the customers of the pending changes and shall conduct the adjustment program without charge and with a minimum of inconvenience to the customers, provided any change in heating value shall have the approval of the commission as set forth in section 16-11-14.