

Sec. 28-27-13a. Grade of service

The grade of service provided by the network utilized for the delivery of 9-1-1 calls to public safety answering points or private safety answering points shall be equal to P.01 or better. A P.01 grade of service means that not more than one 9-1-1 call in 100 will receive a busy signal during the average busiest hour.

(Effective November 13, 2019)