

**Sec. 17b-653-24. Case closure**

(a) Reasons for which the bureau may close an applicant or client's case shall include, but not be limited to, a determination by the bureau that:

- (1) the applicant or client is not eligible for services;
- (2) the applicant or client has been rehabilitated;
- (3) the applicant or client is not available to receive services, due to his/her having moved or inability to otherwise be located or contacted, refusal of services, failure to cooperate in participation in services, institutionalization, or death;
- (4) transportation is not available or feasible to obtain or maintain employment; or
- (5) extended support services are not available to an individual who requires supported employment services.

(b) The following standards and procedures are the requirements when determining that a client has been rehabilitated and his or her case record is closed as rehabilitated:

- (1) The employment outcome is consistent with the individual's strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice;
- (2) The employment outcome is in the most integrated setting possible, consistent with the individual's informed choice;
- (3) Rehabilitation services provided in accordance with an employment plan have contributed to the achievement of the employment outcome;
- (4) It has been determined that the client has maintained the employment outcome for at least 90 days; and
- (5) At the end of the 90-day period, the client and appropriate bureau staff consider the employment outcome to be satisfactory and agree that the individual is performing well on the job.

**(c) Post Employment Services**

After a client has been determined to be rehabilitated, post employment services may be provided to assist a client to maintain or regain employment.

(Adopted effective June 6, 2000)