

Sec. 10-4b-6. Investigation

(a) **Opportunity to respond.** Within five (5) days following an order for an investigation, the Commissioner shall notify the parties of such order and shall request the respondent to file a written response with the Commissioner or his representative within ten (10) days following the receipt of such request. The response shall contain

- (1) answers to each allegation of the complaint and
- (2) factual information supporting the answers.

(b) **Investigation.** Investigation of a complaint found to be substantial shall be conducted under the direction of the Commissioner and may include, but need not be limited to, telephone calls, site visits, written correspondence and informal meetings. Such investigation shall be completed within twenty (20) days following the receipt of the respondent's response.

(Effective April 7, 1980)