

Sec. 16-333i-1. Substandard service

(a) For the purposes of P.A. 84-240, "substandard service" is defined as follows:

(1) a subscriber's loss of clear picture or clear sound on one or more CATV basic or premium channels to which the subscriber subscribes, the loss of which is caused by the failure of equipment owned or controlled by the CATV operator or by the negligence of said operator, or

(2) service which violates the Federal Communications Commission's (FCC) Rules and Regulations for Cable Television Service: Technical Standards 47 C.F.R., Part 76, Sec. 76.605 *et seq.*, as hereafter amended.

(b) If, after improving substandard service, a CATV company provides either (1) clear picture and clear sound or (2) picture and sound which meet FCC requirements, the CATV company will be deemed to provide standard service.

(Effective January 18, 1985)